

GRADUATING STUDENT OPINION SURVEY

This survey provides graduating seniors the opportunity to speak directly about their experiences at Rutgers. The University will use the information obtained from the survey to assess current levels and kinds of services, and to improve efforts at meeting student needs. All responses are confidential and no personally identifiable information will be released. While the survey is voluntary, the better the response rate, the more helpful the information will be in providing better services to future Rutgers students. Please take a few moments to fill out and return the survey in the pre-addressed envelope.

Thank you.

OFFICE OF INSTITUTIONAL RESEARCH AND ACADEMIC PLANNING

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Section I: Goal Achievement

1. The following statements reflect the goals of many college students.
Please indicate how much Rutgers has helped you achieve each goal.

Circle one response for each statement.

Rutgers has been . . .

While attending Rutgers, I . . .

	Very Helpful	Moderately Helpful	Slightly Helpful	Not at All Helpful
a. Improved my ability for critical thinking	1	2	3	4
b. Increased my communication skills	1	2	3	4
c. Improved my reading and study skills	1	2	3	4
d. Increased my knowledge in an academic field	1	2	3	4
e. Pursued a particular interest or developed a particular talent	1	2	3	4
f. Learned as much as I could in many different areas	1	2	3	4
g. Learned more about things that interested me	1	2	3	4
h. Became a more cultured person	1	2	3	4
i. Gained a general education and appreciation of ideas	1	2	3	4
j. Better understood Western cultures and institutions	1	2	3	4
k. Better understood non-Western cultures and institutions	1	2	3	4
l. Gained a better appreciation of literature and the arts	1	2	3	4
m. Gained a better understanding of scientific concepts and methods of analysis	1	2	3	4
n. Improved my knowledge, technical skills, and/or competence in work-related areas	1	2	3	4
o. Discovered career interests	1	2	3	4
p. Formulated long-term career plans and/or goals	1	2	3	4
q. Prepared myself for graduate or professional school	1	2	3	4
r. Received training for a specific career	1	2	3	4
s. Improved my chances of getting a good job	1	2	3	4
t. Improved my chances for a raise and/or promotion	1	2	3	4
u. Became active in student life and campus activities	1	2	3	4
v. Met people and made friends	1	2	3	4
w. Had an active social life	1	2	3	4
x. Improved my self-confidence	1	2	3	4
y. Improved my leadership skills	1	2	3	4
z. Improved my ability to get along with others	1	2	3	4
aa. Developed my ability to assess values and make moral decisions	1	2	3	4

2. From the goals listed above, please select the three most important goals you have achieved through attending Rutgers. For example, if the most important goal you achieved was "had an active social life", put the letter "w" in the first box.

Most Important

Second Most Important

Third Most Important

Section II: Academic Experience

1. Students have different types and amounts of contacts with Rutgers faculty (including TAs, GAs, Lecturers, Administrators). How often did you have the following types of contacts with Rutgers faculty during the past year?

Circle one response for each statement.

	Frequently	Occasionally	Rarely	Never
a. Talked with a faculty member at the end of class	1	2	3	4
b. Talked with a faculty member outside of class	1	2	3	4
c. Met with a faculty member (e.g., during office hours)	1	2	3	4
d. Met with a faculty member in another location (e.g., committee meeting, lunchroom, social event)	1	2	3	4
e. Discussed class-related issues	1	2	3	4
f. Discussed an independent study project	1	2	3	4
g. Discussed a faculty member's research	1	2	3	4
h. Helped a faculty member carry out his/her research	1	2	3	4
i. Discussed my future education	1	2	3	4
j. Discussed my future job or career	1	2	3	4
k. Discussed personal issues	1	2	3	4
l. Been intellectually stimulated by a faculty member	1	2	3	4

2. Please rate your experience at Rutgers.

	Excellent	Good	Fair	Poor
a. Overall, how would you rate your academic experience at Rutgers University?	1	2	3	4
b. How would you rate your academic experience within your major?	1	2	3	4
c. How well did Rutgers and your academic department prepare you for the future?	1	2	3	4

3. For the following activities, please circle the category that comes closest to the average number of hours you spend on it during a TYPICAL SCHOOL WEEK.

Circle one response for each statement.

	No Hours	1-5	6-10	11-15	16-20	21-30	31-40	> 40
a. Attending classes or labs	1	2	3	4	5	6	7	8
b. Studying or other academic activities outside of classes or labs	1	2	3	4	5	6	7	8
c. Sports, athletic activities, or other exercising	1	2	3	4	5	6	7	8
d. Working for pay, interning, or volunteering	1	2	3	4	5	6	7	8
e. Socializing, telephone, email	1	2	3	4	5	6	7	8
f. Entertainment, TV, theatre, shopping, hobbies recreation, computers, clubs, reading for fun	1	2	3	4	5	6	7	8
g. Commuting to and from job, school, or classes	1	2	3	4	5	6	7	8

Section III: Student Life

The following questions ask you to rate certain aspects of the Rutgers student experience. Your answers will help us evaluate the University's success in providing the best experience possible.

Circle one response for each statement.

	Strongly Agree	Agree	Disagree	Strongly Disagree
a. If I were starting over again, I would choose to go to Rutgers	1	2	3	4
b. If I were starting over again, I would choose the same major area of study at Rutgers.	1	2	3	4
c. I would recommend Rutgers to siblings or friends as a good place to go to college.	1	2	3	4
d. Rutgers has high quality academic programs.	1	2	3	4
e. Cost of attending Rutgers is reasonable.	1	2	3	4
f. Rutgers has a high-quality program in my major or area of study.	1	2	3	4
g. Students must be above average to be admitted to Rutgers.	1	2	3	4
h. Rutgers' faculty care about individual students.	1	2	3	4
i. Rutgers' staff care about individual students.	1	2	3	4
j. I was able to participate in a research project(s).	1	2	3	4
k. Minority students are afforded the same treatment as other students in the classroom.	1	2	3	4
l. It is important for Rutgers to provide a multicultural environment.	1	2	3	4
m. Students from various racial and ethnic backgrounds get along well at Rutgers.	1	2	3	4
n. Rutgers promotes respect for diversity.	1	2	3	4
o. Diversity at Rutgers was one of the reasons why I chose to come here.	1	2	3	4
p. Rutgers provides an environment for the free and open expression of ideas, opinions, and beliefs.	1	2	3	4
q. Rutgers has done a good job of promoting multicultural understanding.	1	2	3	4
r. Rutgers is committed to the success of students of different racial and ethnic groups.	1	2	3	4
s. Women are afforded the same treatment as men in the classroom.	1	2	3	4
t. Male and female students generally respect one another.	1	2	3	4
u. Rutgers has many activities and organizations for students.	1	2	3	4
v. Cheating is not a widespread problem at Rutgers.	1	2	3	4
w. Many students at Rutgers use alcohol and/or other drugs.	1	2	3	4
x. Many students at Rutgers are more interested in having fun than studying.	1	2	3	4

Section IV: Student Services

The following are services and resources available at Rutgers. Please evaluate them. For each item, please check the box if you USED the service. Also indicate your level of satisfaction IF YOU USED the service.

		LEVEL OF SATISFACTION			
		Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied
<u>Academic Support Services and Resources</u>					
Undergraduate catalogs	☐	1	2	3	4
Reading, writing, math, and study skills improvement (e.g., Learning Resource Centers, Math/Science Learning Center)	☐	1	2	3	4
Rutgers Libraries	☐	1	2	3	4
Language Labs	☐	1	2	3	4
Academic advising in your major	☐	1	2	3	4
Educational Opportunity Fund Program (EOF)	☐	1	2	3	4
International Student Services	☐	1	2	3	4
Financial Aid	☐	1	2	3	4
<u>On-Campus Resources</u>					
Housing quality (dormitories)	☐	1	2	3	4
Parking availability	☐	1	2	3	4
Transportation (campus buses)	☐	1	2	3	4
Dining Services	☐	1	2	3	4
Rutgers Bookstores	☐	1	2	3	4
Psychological Counseling Services	☐	1	2	3	4
Student Health Centers	☐	1	2	3	4
Campus security	☐	1	2	3	4
Career Services	☐	1	2	3	4
The Student Centers	☐	1	2	3	4
Recreational Centers/Fitness Centers	☐	1	2	3	4
College cultural programs (film festivals, museums, theater productions, concerts, etc.)	☐	1	2	3	4

Section IV: Student Services (continued)

		LEVEL OF SATISFACTION			
<u>Administrative and Computing Services</u>		Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied
ARTSYS (web-based data information system to assist potential transfer students from community colleges)	☐	1	2	3	4
Interviewtrak (job and internship searcher)	☐	1	2	3	4
Online Grades, Transcripts, and Class Schedules	☐	1	2	3	4
Online University Schedule of Classes	☐	1	2	3	4
RU-TV Network	☐	1	2	3	4
Virtual Tours of the Campuses	☐	1	2	3	4
Web Course Registration	☐	1	2	3	4
Web Financial Aid	☐	1	2	3	4
Term bill processing	☐	1	2	3	4
Web Graduate School Applications	☐	1	2	3	4
Touch-tone Telephone Registration System	☐	1	2	3	4
Rutgers website/homepage	☐	1	2	3	4
Online syllabi for classes	☐	1	2	3	4

Section V: Online Communication

1. During the past academic year, how often did you . . .

	Several Times a Week	A Few Times a Month	Less Than Once a Month	Not At All
a. Communicate online . . .				
with faculty	1	2	3	4
with students at this college	1	2	3	4
with students at other colleges	1	2	3	4
with other friends or acquaintances	1	2	3	4
with your family	1	2	3	4
b. Participate in class discussions online	1	2	3	4
c. Use the internet for research or homework	1	2	3	4
d. Use the internet for nonacademic reasons	1	2	3	4

2. How would you describe changes in the Rutgers computing facilities over the years that you have been enrolled at Rutgers?

- 1 Improved a lot
- 2 Improved a little
- 3 No changes
- 4 Gotten a little worse
- 5 Gotten a lot worse

Section VI: Academic Advising

1. Were the courses for your degree available when you NEEDED them so you could graduate on time?

- 1 Yes
- 2 No

2. How much guidance did you receive from faculty and staff when deciding on your major?

- 1 A great deal
- 2 Some
- 3 A little bit
- 4 None

3. How helpful was your academic advisor once you chose your major?

- 1 Very helpful
- 2 Moderately helpful
- 3 Somewhat helpful
- 4 Not at all helpful

Section VII: Career Goals and Student Employment

1. If you obtained an internship, externship or co-op work experience while at Rutgers, how did you learn about it? *Check all that apply.*

- | | |
|--|---------------------------------------|
| ☐ Career services | ☐ On my own |
| ☐ Academic department | ☐ Other: _____ |

2. Do you plan to attend graduate/professional school during the next academic year? *Please circle one and write in the number of schools you applied to.*

- 1 Yes
- 2 No

Number of schools applied to

3. If you HAVE NOT applied to Graduate/Professional School for the coming semester (Fall 2001) when do you plan to apply or attend in the future?

- 1 Next year
- 2 Two to five years from now
- 3 At some later time
- 4 I don't expect to go on to graduate or professional school

4. What is the highest degree you ultimately plan to earn? *Please circle one.*

- 1 Bachelor's degree
- 2 Master's degree
- 3 Professional degree (e.g., medical, law)
- 4 Doctoral degree (e.g., Ph.D., Ed.D.)
- 5 Other Post Graduate

Section VII: Career Goals and Student Employment (continued)

5. During the past academic year, how many hours did you work per week during the school year while attending Rutgers? *Circle one.*

- | | |
|----------------|----------------------|
| 1 Did not work | 5 16-20 hours |
| 2 0-5 hours | 6 21-25 hours |
| 3 6-10 hours | 7 26-30 hours |
| 4 11-15 hours | 8 More than 30 hours |

6. If you will start or continue a job after graduation, please complete the following information:

Job Type: ☐ Full-time ☐ Part-time

Employer: _____

Location (State): _____

Annual Salary: _____

7. If you are currently seeking a job, how long have you been actively seeking a job?

- 1 One month
- 2 Two months
- 3 Three months
- 4 Four months
- 5 Five months
- 6 Six months
- 7 Seven months or more

8. Have you had any job interviews? *Circle one and write in the number.*

- | | | |
|-------|----------------------|-----------------------------|
| 1 Yes | <input type="text"/> | Number of interviews |
| 2 No | | |

9. If you DO NOT have a job, how optimistic are you about your chances of getting a job?

- 1 Very optimistic
- 2 Somewhat optimistic
- 3 Not very optimistic
- 4 Not at all optimistic
- 5 I have a job

10. How well do you think Rutgers has prepared you for the job market?

- 1 Very well prepared
- 2 Somewhat prepared
- 3 Somewhat unprepared
- 4 Not at all prepared

11. The following are some career services available at Rutgers. For each item, please check the box if you USED the service. Also, indicate your level of satisfaction IF YOU USED the service.

		LEVEL OF SATISFACTION			
		Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied
Met with a career counselor	☐	1	2	3	4
Used the career center website	☐	1	2	3	4
Used JOBTRAK for job listings	☐	1	2	3	4
Used College Central Network for job listings	☐	1	2	3	4
Used CDRUN web page for job listings	☐	1	2	3	4
Used the career library	☐	1	2	3	4
Used the computer lab or used a computerized career guidance system (e.g., Focus II or Pinpoint)	☐	1	2	3	4
Participated in a campus interview	☐	1	2	3	4
Attended a career seminar or workshop	☐	1	2	3	4
Attended an employer information session	☐	1	2	3	4
Attended a career day	☐	1	2	3	4
Participated in a mock interview	☐	1	2	3	4
Opened a credentials file	☐	1	2	3	4
Read the "careers" insert in the Daily Targum	☐	1	2	3	4

Section VIII : Financial Management of Credit Cards

1. Do you have any credit cards (including store and gas cards)in your name? Please circle one.

- 1 Yes, I have credit card(s) in my name
- 2 No, but I use credit cards(s) in my parent's name
- 3 No, I used to, but I no longer have cards in my name
- 4 No, I do not use credit cards

2. How many major credit cards do you have in your name? (cards such as Visa, Discover, American Express or MasterCard; do not include check cards or debit cards that subtract from a bank account.)

- 1 One or more
- 2 None

Write in the number
of credit cards

Section VIII : Financial Management of Credit Cards (continued)

3. How many store credit cards do you have (cards from stores such as Macy's or Sears)? Circle one and write in the number.

- 1 One or more
- 2 None

Number of store
credit cards

4. How many gas credit cards do you have (cards from gas stations such as Shell, BP, or Exxon)? Circle one and write in the number.

- 1 One or more
- 2 None

Number of gas
credit cards

5. On average, what is the total monthly balance you carry on ALL of your credit cards?

\$ _____

6. How much stress, if any, does the total amount of money you owe on credit cards cause you? Would you say. . .

- 1 A great deal of stress
- 2 Quite a bit of stress
- 3 Some stress
- 4 Not very much stress
- 5 No stress at all

7. Do you think you would find advice from the University on how to use and manage credit cards to be helpful?

- 1 Yes
- 2 No

8. Do you think credit card vendors should be allowed to solicit on campus?

- 1 Yes
- 2 No

9. About how much per month do you spend for a cellular phone?

\$ _____

Section IX: Background

1. How do you describe yourself? *Please check ALL that apply.*

☐

American Indian or Alaska Native

☐

Asian

☐

Black or African-American

☐

Hispanic or Latino

☐

Native Hawaiian or Other Pacific Islander

☐

White

☐

Other: _____

Section IX: Background (continued)

2. What is your marital status? *Please circle one.*

- 1 Single
- 2 Married
- 3 Separated
- 4 Divorced
- 5 Widowed

3. Excluding summers, where did you reside while attending Rutgers, and for how many semesters? *Please check all that apply and list number of semesters.*

- | | |
|---|---------------------------|
| ☐ Parents' house | Number of semesters _____ |
| ☐ Residence hall | Number of semesters _____ |
| ☐ Off-campus residence (rented for school) | Number of semesters _____ |
| ☐ Off-campus residence (primary residence) | Number of semesters _____ |
| ☐ Fraternity/Sorority | Number of semesters _____ |

4. Do you have a disability? *Please circle all that apply.*

- 1 No
- 2 Yes, restricted mobility
- 3 Yes, restricted hearing
- 4 Yes, restricted vision
- 5 Yes, learning disability
- 6 Other: _____
- 7 I prefer not to respond to this question

5. What was the highest level of education completed by your parents? *Please circle one for each parent.*

- | <u>Mother</u> | <u>Father</u> |
|-----------------------------------|-----------------------------------|
| 1 Eighth grade or less | 1 Eighth grade or less |
| 2 High school | 2 High school |
| 3 Some college | 3 Some college |
| 4 College graduate | 4 College graduate |
| 5 Graduate or professional school | 5 Graduate or Professional school |

6. What is your best estimate of your parents' (or guardians') total income during your last semester at Rutgers? If you were independent while you attended Rutgers, what is your best estimate of your total household income? Please consider income from all sources before taxes. *Please circle one.*

- | | | |
|-----------------------|------------------------|--------------------------|
| 1 Less than \$6,000 | 6 \$25,000 - \$29,999 | 11 \$75,000 - \$99,999 |
| 2 \$6,000 - \$9,999 | 7 \$30,000 - \$39,999 | 12 \$100,000 - \$149,999 |
| 3 \$10,000 - \$14,999 | 8 \$40,000 - \$49,999 | 13 \$150,000 - \$199,999 |
| 4 \$15,000 - \$19,999 | 9 \$50,000 - \$59,999 | 14 \$200,000 - \$250,000 |
| 5 \$20,000 - \$24,999 | 10 \$60,000 - \$74,999 | 15 \$250,000 or more |

Section X: Comments

Please write any additional comments you may have.

Thank you so much for your participation!

If you do not wish to participate, tear off the cover of this booklet and send it back in the envelope provided. Please do not remove number on the front of the booklet so we can take you off of the mailing list.

Why don't you wish to participate?